

PRIVACY STATEMENT

ITM Thai Hand Amsterdam, located at Piri Reisplein 70, 1057 KH Amsterdam, is responsible for the processing of personal data as shown in this privacy statement.

Contact details

Address: Piri Reisplein 70, 1057 KH Amsterdam, The Netherlands

Telephone: +31 (0)6 18790023

Website: www.thai-hand.com

N. A. Van zurk is the Data Protection Officer of ITM Thai Hand Amsterdam. She can be reached via nicole@thai-hand.com.

Personal data that we process

ITM Thai Hand Amsterdam processes your personal data because you use our services and/or because you provided this data to us yourself. Below you will find an overview of the personal data that we process:

- Personal details
- Address details
- Telephone number
- E-mail address
- Information about your activities on our website
- Bank account number

Special and/or sensitive personal data that we process

Our website does not intend to collect data about website visitors under the age of 16, unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without that permission, please contact us at info@thai-hand.com and we will remove this information.

For what purpose and on what basis we process personal data

ITM Thai Hand Amsterdam processes your personal data for the following purposes:

- To be able to handle your payment.
- To be able to call or e-mail you if this is necessary to be able to perform our services.
- To be able to deliver goods and services to you.
- To analyze your behavior on the website in order to improve the website and to adjust the range of products and services to your preferences.

How long we store personal data

ITM Thai Hand Amsterdam does not store your personal data any longer than is strictly necessary to achieve the purposes for which your data were collected. We use the following retention periods for the following (categories) of personal data:

Personal details: 2 years
Address details: 2 years
Telephone number: 2 years
E-mail address: 2 years
Information about your activities on our website: 2 years
Bank account number: 2 years

Sharing of personal data with third parties

ITM Thai Hand Amsterdam only provides information to third parties if this is necessary for the implementation of our agreement with you or to comply with a legal obligation.

Cookies (or similar techniques) that we use

ITM Thai Hand Amsterdam uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. ITM Thai Hand Amsterdam uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior. This enables us to offer you customized content and advertisements. On your first visit to our website, we have already informed you about these cookies and have requested your permission to place them. You can opt out of cookies by changing the settings of your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously saved via the settings of your browser. For further explanation, please see one of the following links.

Dutch:

<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

English: <http://www.allaboutcookies.org/cookies/>

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by ITM Thai Hand Amsterdam. Furthermore, you have the right to data transferability. This means that you can request us to send you - or another organization mentioned by you - a computer file containing the personal data that we store about you. You can send a request for access, correction, deletion or data transfer of your personal data, a request for withdrawal of your consent or an objection to the processing of your personal data to info@thai-hand.com. To ensure that the request for inspection has been made by you, we request that you send a copy of your ID together with the request. On this copy we advise you to make your passport number, the photo, the MRZ (machine readable zone) and other identity numbers unreadable. This is to protect your privacy. We will respond to your request as quickly as possible, at the latest within four weeks. ITM Thai Hand Amsterdam would also like to point out that you have the option to file a complaint with the national data protection authority (the Dutch Data Protection Authority). You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/zelf-doen/privacyrechten/klacht-indienen-bij-de-ap>

How we protect personal data

ITM Thai Hand Amsterdam takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your data is not properly protected or there are indications of abuse, please contact us via info@thai-hand.com.